



HIGH WATER USAGE? CHECK FOR A POSSIBLE LEAK



WHY YOU RECEIVED THIS GUIDE

Your water use appears higher than expected, or you may be concerned about a possible leak. Hidden leaks can waste a surprising amount of water without dripping, puddling, or making noise.

HOW QUICKLY CAN A LEAK ADD UP?

Even a small, steady leak can waste thousands of gallons in a month.



QUICK HOME LEAK CHECK

Work through these checks before calling for a meter test.

1 TOILET DYE TEST

Put a few drops of food coloring in the tank. Do not flush. Check the bowl later or leave 6-8 hours/overnight. Color in the bowl means the toilet is leaking.

2 UNDER SINKS

Check supply lines, shutoff valves, traps and cabinet floors. Wipe connections with a dry paper towel to reveal tiny seeps.

3 FAUCETS & SHOWERHEADS

Look for slow drips, moisture around handles, or water that continues after a fixture is shut off.

4 APPLIANCES

Inspect washing-machine hoses, dishwasher connections, refrigerator and ice-maker lines for moisture, corrosion, staining or damp flooring.

5 WATER HEATER

Check around the tank base, drain valve, connections and pressure-relief discharge area.

6 OUTDOOR WATER USE

Check hose bibs, garden hoses, sprinklers and irrigation. Look for wet ground, soft spots or unusually green grass.

7 BASEMENTS & CRAWLSPACES

Look for dampness, staining, mildew, wet soil or the sound of running water where lines enter or run beneath the home.

8 INTERMITTENT TOILET LEAKS

Listen for a toilet that briefly refills when no one has flushed. These leaks can come and go.

9 HIDDEN SERVICE-LINE LEAK

If no indoor leak is found but use remains high, there may be a leak in the customer service line or elsewhere on the property.

10 CALL FOR A METER TEST

Do not enter or open the meter pit. Call the Utility Office. Staff may have you turn off all water and check whether the meter still registers use.

GOOD TO KNOW

Higher use is not always a leak. Guests, extra laundry, filling a pool, lawn or garden watering, pressure washing, seasonal use, and changes in household routines can also increase consumption.

NEED HELP? CONTACT SUNMAN UTILITIES

Utility Office: 812-623-2066 | Billing questions, unusual usage, meter-test requests & routine assistance

After-Hours Utility Emergency: 812-212-5227 | EMERGENCIES ONLY

For your safety, do not enter or open a meter pit without authorization from Sunman Utilities.